Batchelor, Shane

Subject: FW: Harbour House variation of premises licence - Police email

Switch-MessageId: 10dc911a19c242ecb8a70f53c2fb07d3

From: Pearce, Jason (28383) Sent: 21 February 2022 11:38

To:

Cc: Licensing < licensing@iow.gov.uk>

Subject: RE: Harbour House variation of premises licence - Police email

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Further information can be found here.

Dear Karl,

Thank you for the reply. I have cc'd the council licensing team in to confirm the agreement of conditions listed below.

Best wishes.

Jason

PC 28383 Pearce Licensing & Alcohol Harm Reduction Team Internal 464 1503

From: Karl Harding

Sent: 21 February 2022 11:12 **To:** Pearce, Jason (28383)

Subject: Re: Harbour House variation of premises licence - Police email

Good morning Jason, please accept my apologies for the delay in getting back to you.

I have read your conditions below and am happy to agree to them being added to the premises licence.

Kind Regards

Karl Harding

On 21 Feb 2022, at 11:01, Pearce, Jason (28383) <> wrote:

Dear Karl,

I have not had a reply from you yet regarding the below email I sent on 14/02. I have tried to call on the mobile number but it appears to be switch off. I cannot find a phone number for the premises.

I have cc'd in your personal email.

Please can you reply as soon as possible as no reply before the expiry date is likely to require me to submit a representation.

Many thanks.

Jason Pearce

PC 28383 Pearce Licensing & Alcohol Harm Reduction Team Internal 464 1503

From: Pearce, Jason (28383) **Sent:** 14 February 2022 10:39

To: '

Cc: 'Licensing' < licensing@iow.gov.uk >; 'Batchelor, Shane' < Shane.Batchelor@IOW.gov.uk >

Subject: Harbour House variation of premises licence - Police email

Dear Karl,

PC Jason Pearce here from Police Licensing. I write with reference to your recent application to vary the premises licence at harbour House at Esplanade, Ryde, PO331JA, where you seek to extend licensable activity as follows:

Alcohol sales extended daily by 2 hours, previously 2300 terminal hour, requested 0100 terminal hour.

Recorded Music extended by 2.5 hours, previously 2300 terminal hour, requested 0130 terminal hour.

Also add late Night Refreshment from 2300-0130.

The premises will close by 0130.

Thank you for the measures you have offered up in section M of the application document. If the licence is granted, these will transfer into conditions under annex 2 of the premises licence.

I appreciate that the extending hours into the early hours may cause some concern for locals. I will leave the Noise Pollution Department to consider their position on any potential disturbance relating to volume emission.

In terms of 'Prevention of Crime and Disorder', I am sure you will be aware that the extra 2/2.5 hours of music and alcohol will present challenges due to customers becoming intoxicated. I am aware that you are very close to a drop into the harbour so it will be very important for your staff to see customers off the premises and away from the immediate area when it closes.

I would like to see some clarity of wording for some of the measures you have provided so will list below a number of conditions I would like to see added to the premises licence. I will also include some measures I believe are proportionate for the business and terminal hour.

If you are in agreement with these conditions being added to the premises licence please 'reply to all' to confirm agreement. If you wish to discuss any of the measures please come back to me. Hopefully we can reach agreement. The expiry dates for representations is 1st March so an early reply would be appreciated.

Many thanks.

Jason

Police Licensing.

CONDITIONS SOUGHT

Training

All staff involved in the sale or supply of alcohol will receive licensing training that includes appropriate precautions to prevent the sale of alcohol to persons under the age of 18, the signs and symptoms of drunkenness, the refusal of service due to intoxication and age verification policy.

Records will be kept of such training which must be signed and dated by the member of staff who has received that training.

All staff will receive refresher training every six months as a minimum and records shall be signed by the staff member, dated and retained.

These records shall be made available to Police upon request and shall be kept for at least one year.

Refusal / incident log

A refusals / ID checks / incident book or computer record shall be maintained by staff. These records shall be retained for a minimum of 1 year and be made available to the Police upon request.

Challenge 25

A 'Challenge 25' proof of age policy shall be in place. Challenge 25 means that that every individual, who visually appears to be under 25 years of age and is seeking to purchase or be supplied with alcohol, shall produce identification proving they are 18 years of age or older.

Acceptable identification for the purposes of age verification will include a driving licence, passport or other ID containing a photograph and date of birth. If the person seeking alcohol is unable to produce acceptable means of identification, no sale or supply of alcohol will be made to or for that person unless exemptions apply within the Licensing Act 2003.

CCTV

CCTV will be installed at the premises.

Cameras will be sited to observe the entrance and exit doors, both inside and outside, the main bar, dancing area and any external smoking area.

The CCTV system must be operating at all times whilst the premises are open for licensable activity. All equipment shall have a constant and accurate time and date generation. Digital systems shall provide good quality playback images that give free flowing playback footage.

Recorded footage will be retained for a minimum of 28 days and will be made available to police immediately on request when investigating allegations of offences or criminal activity. A trained member of staff will able to operate the system and download images will be on duty during operating hours.

Any images recovered must be in a viewable format and playable on a windows based computer system without the need for technical enhancement.

Risk Assessment

All public and private events or functions shall be subject to a written Risk Assessment that shall include the date, times and nature of the event, the assessment of risk and the

measures put in place to address any identified risks. All Risk Assessments shall be documented and retained for a minimum of 1 year and shall be made available for inspection by Police and Council officials upon request.

Alcohol consumption

When alcohol is purchased as part of the ON licence, it must be consumed within the boundaries of the premises which can include the beer garden unless it is otherwise specified.

Security staff

A minimum of two (2) Security Industry Authority (SIA) registered Security staff shall be on duty at the premises from 2000 hours to close on Friday and Saturdays evenings. Other higher demand dates shall be risk assessed for the need of registered Security staff. At least one Security staff member shall have access to 'Body Word Video' equipment to provide evidence of behaviour when intervention is required.

High Vis

Security staff shall wear high visibility jackets and shall be available to see persons off the premises at close time to ensure they do not linger or cause disorder, public nuisance, risk to themselves or others.

Pubwatch

The premises will be an active member of any local Pubwatch that is in existence and recognised by the local Police. A representative will attend all Pubwatch member meetings as required.

Last entry

No person shall be permitted to enter or re-enter the premises one hour before the premises closes.

Toilet checks

Frequent toilet checks shall be carried out and records kept of these, to prevent drug misuse and other offences that are known to occur in toilets.

Customer monitoring

A suitably trained member of the management team or security staff shall make regular patrols of the inside of the premises including beer garden and smoking area, to check for early signs of drunkenness and behaviour that could lead to disorder. This is to achieve early intervention with potentially problematic customers.

End conditions

PC 28383 Jason Pearce Licensing & Alcohol Harm Reduction Team Internal 464 1503

This email contains information which is confidential and may also be privileged. It is for the exclusive use of the addressee(s) and any views or opinions expressed within are those of the originator and not necessarily those of the Force. If you are not the intended recipient(s) please note that any form of distribution, copying or use of this

email or the information contained is strictly prohibited and may be unlawful. If you have received this communication in error please forward a copy to informationsecurity@thamesvalley.police.uk and to the sender. Please then delete the email and destroy any copies of it. DO NOT use this email address for other enquiries as it will not be responded to, nor any action taken upon it. If you have a non-urgent enquiry, please call the Police non-emergency number 101. If it is an emergency, please call 999. Thank you.

This email contains information which is confidential and may also be privileged. It is for the exclusive use of the addressee(s) and any views or opinions expressed within are those of the originator and not necessarily those of the Force. If you are not the intended recipient(s) please note that any form of distribution, copying or use of this email or the information contained is strictly prohibited and may be unlawful. If you have received this communication in error please forward a copy to informationsecurity@thamesvalley.police.uk and to the sender. Please then delete the email and destroy any copies of it. DO NOT use this email address for other enquiries as it will not be responded to, nor any action taken upon it. If you have a non-urgent enquiry, please call the Police non-emergency number 101. If it is an emergency, please call 999. Thank you.
